



Verband Deutsches  
Reisemanagement e.V.



# CONVERGENCE

## Creating a Vision of Business Mobility – A Picture of the Future

Isabella Geis, Fraunhofer-Institute for Material Flow and  
Logistics | Center for Logistics and Mobility

# The Future of Business Mobility – Taking a Look



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1817

1825



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1885-1886

1991

2007



# Developing a Picture of the Future – Step 1

SPECIFICATION

technology

new ways of  
travelling

attitudes and  
requirements

What are the  
trends and  
developments?

## Developing a Picture of the Future – Step 2



# Developing a Picture of the Future – Step 3

EVALUATION

experts

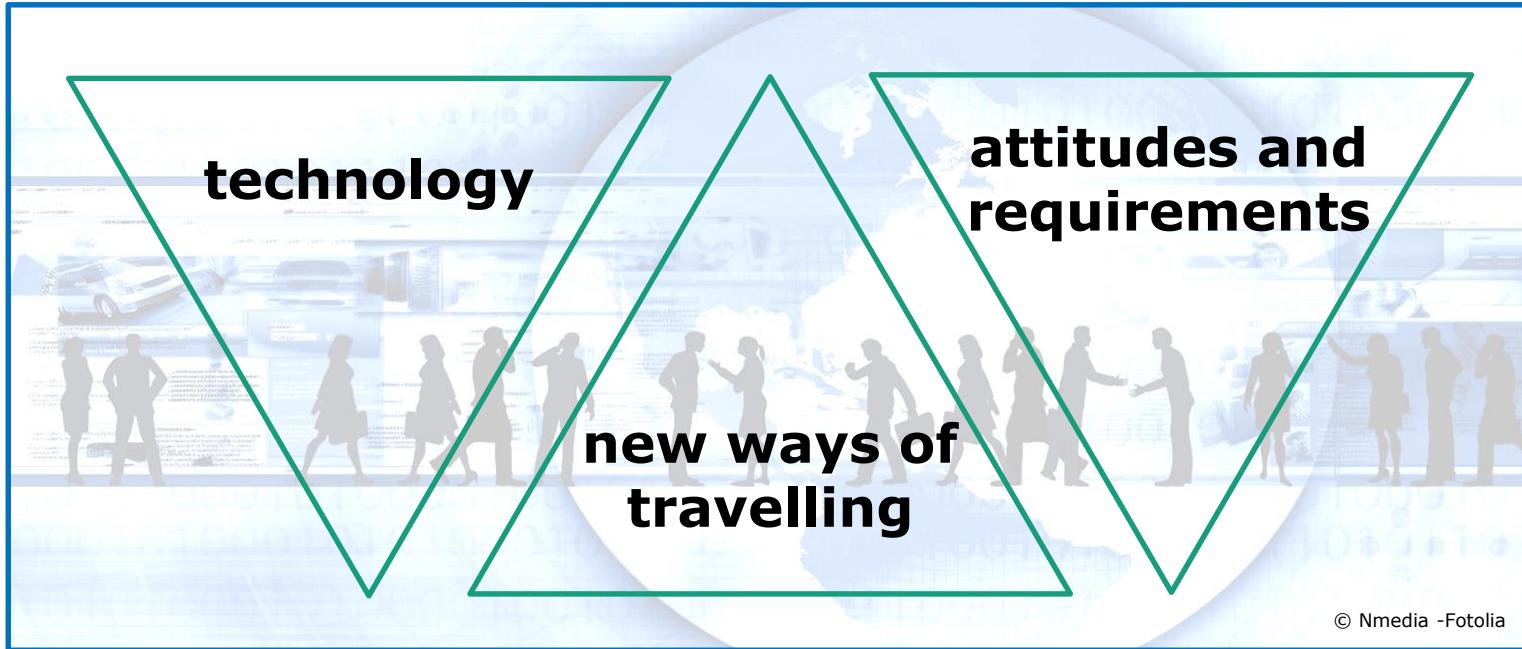
provider

travel  
manager

What does business mobility look  
like in 2025?

How can actors handle the new  
developments?

## Fields of Vision – Or: Is a Transition ahead?



# Technology as a Driver for Change

60 mio. €  
AR-market<sup>1</sup>

48 mio.  
vehicles connected  
to the internet<sup>2</sup>

Economic value of  
data 300 billion €<sup>3</sup>



65% smartphone  
user<sup>4</sup>

85% have access to  
internet<sup>5</sup>

90 % use  
smartphones for  
information and  
ticket services<sup>6</sup>

56% use a mobile  
phone to access the  
internet<sup>5</sup>

<sup>1</sup>[Deutsche Bank Research 2015]; <sup>2</sup>[Oliver Wyman/Statista 2017]; <sup>3</sup>[European Commission 2017]; <sup>4</sup>[eMarketer2014/Statista 2017]; <sup>5</sup>[Eurostat 2017]; <sup>6</sup>[SPLENDID RESEARCH/Statista 2017]

## Picture of the Future: Technology

- smart devices as non-stop trip companions
- flexible navigation and booking
- autonomous driving
- augmented reality
- user-centric technologies



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## Usage of Data – From Trip Companion to Traveller Tracking



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## Automated Driving - Overrated or Realistic in Business Mobility



# Picture of the Future – New Ways of Travelling



- sharing and using instead of owning: cars, bikes, taxis, apartments
- travelling in a flexible and spontaneous way
- online marketplaces and hospitality services instead of hotels

## The Future of Travelling – Sustainable and Shared?



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# Picture of the Future – Traveller Attitudes and Requirements

- demand determines supply and supply determines demand
- time as the most important property
- mobility budgets
- long-distance coaches as an alternative for business travellers



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## Data Provision from a Travellers' Perspective



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Thank you for your attention.



Isabella Geis (M.A.)  
Project Manager  
[Isabella.Geis@iml.fraunhofer.de](mailto:Isabella.Geis@iml.fraunhofer.de)  
Tel.: +49 (0) 69-668 118 302

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