Non-technical success factors for solar technology in developping countries

25 years of experiences



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We are in the "urban millennium"



Solar technology in developing cooperation



Challenges

Smart Cities

- Technology driven future vision
- Optimization of infrastructure use=> increase of efficiency
- Few exciting "smart applications"
 - No focus on what users want, need and like
- Missing market conditions
 - Flexibility in generation and transmission costs, market models
 - Business models
- Sector integrating perspective needed

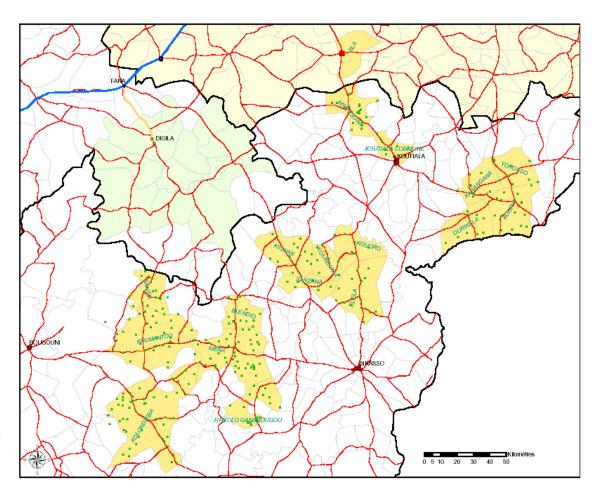
Solar Technology in DC

- Change from technology driven to climate protection driven approach
- Implementation of infrastructure=> increase of efficiency
- Few exciting champions
 - What users want, need and like to pay for
- Difficult market conditions
 - Mutual leverage of investment costs between private and public stakeholders
 - Decentralised infrastructure
 - Business models



RESCO Yeleen Kura (Mali)

- 34 employees, 15 branch offices
- 3000 customers in
 2011(54.000 persons reached), until 2021
 6000 customers aimed
- SHS and PV-Diesel-Minigrids
- AMADER concession areas (yellow)
- Financial and implementation partners EDF and FRES









Typical scheme for sales, implementation and services on site







Personal Energy Store/ NGO/ Village Technician

- Marketing
- Installation
- User training
- Maintenance, regular services

Energy Store/ accredited NGO/ Village Technician

- Financials
- Complaint management
- Recruiting for Village Technician
- Regular technical training
- Logistics of systems and spare parts for end user

Operator / RESCO

- Recruitment of Management staff
- Regular trainings
- Financial and technical controlling
- Purchase of systems and components



Studies and experiences from more than two decades



- The main problem of any solar technology project in developing countries is rentability as one pillar of sustainability
- Another challenge is technical reliability (5 years or longer!)
- Another real threat to projects is the recruitment and the continious employment of qualified staff
- General business: prevent or handle user damages
- Rather minor problem is theft
- User with expectations of a professional service

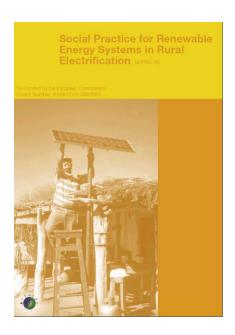
Non-technical success factors



- Training and communication
- Profitable energy service tailored to rural demand and resources
- Clear management structures
- Cost coverage of
 - Investment cost (multiple)
 - Infrastructures and organisation
 - Operation and maintenance, operation resources and fuels
 - Human resources
 - Financing costs
- A very robust business model

Outlook





- Better understand the reasons for champions
- Present successful business models and their "secrets"
- Studies to
 - Service and operation models
 - Social best practice in rural electrification
- Go for a

Best practice in business models for solar technology in developing cooperation



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